

TERMS AND CONDITIONS

SME Go-Digital Campaign

This SME Go-Digital Campaign Terms and Conditions (the “**Campaign Terms and Conditions**”) shall apply as follows:-

1 Definitions

1.1 Unless the context otherwise requires, the following words and expressions shall have the following meanings in this Campaign Terms and Conditions:-

Campaign	Shall mean the campaign set out in Clause 2 of this Campaign Terms and Conditions.
Charges	Shall mean charges payable by the Customer to ViewQwest, including (where applicable) installation, connection, re-connection, usage, cancellation, administrative, and other related charges payable for the Services.
Partner	Shall mean the authorised partner of ViewQwest who will be providing the Partner Services in conjunction with this Campaign.
Partner Services	Shall mean the Partner’s proprietary solution/service for the purposes of this Campaign provided by the Partner in accordance with the Partner’s terms and conditions, which may be modified from time to time by the Partner.
Rebate	Shall mean the total amount of rebate ViewQwest shall reimburse the Participant if the conditions set out in Clause 2.3 of this Campaign Terms and Conditions are met. The Rebate is calculated as follows:-

$$\text{Rebate} = 1 \text{ month Fibernet Lite MRC (excluding GST and VAS)} \times \text{number of Partner Services subscribed}$$

2 Campaign

2.1 This Campaign shall run from 15 November 2020 until such date as determined by ViewQwest (the “**Campaign Period**”).

2.2 In order to qualify for this Campaign, the following conditions must be met:-

- (a) The Participant must be a Small Medium Business Entity and provide documentary proof that the Participant has a valid company or business registration number, which is registered with the Account and Corporate Regulatory Authority of Singapore;
- (b) If the Participant is:-
 - (i) A new Customer of ViewQwest, the Participant must subscribe to any Fibernet Lite Plan with ViewQwest, and at least one (1) Partner Services offered on the ViewQwest website; and
 - (ii) An existing Customer of ViewQwest with an existing Fibernet Lite Plan, the Participant must subscribe to at least one (1) Partner Services offered on the ViewQwest website.
- (c) The Participant must pay all first month’s invoices in full within the period set out therein as issued by both ViewQwest and the Partner.

2.3 ViewQwest will reimburse the Rebate to the Participant within three (3) months from the date ViewQwest confirms in writing that the Participant has met the following conditions and is eligible for the Rebate:-

- (a) The Participant satisfying the conditions set out in Clause 2.2 above; and
- (b) The Participant notifies ViewQwest via email at corporate@viewqwest.com that the Participant has successfully signed up with the Partner, and provided copies of the following documents for verification:-
 - (i) The Participant has successfully signed up for at least one (1) Partner Services with the Partner as part of this Campaign, e.g. the agreement between the Participant and the Partner, written confirmation from the Partner confirming the successful signup, etc.; and
 - (ii) The Participant’s first month’s invoice issued by the Partner is paid in full.

2.4 The Campaign is subject to the following provisions:-

- (a) The Campaign is available during the Campaign Period only;
- (b) The Campaign is not valid with other discounts, promotions, offers or special packages, unless specified by ViewQwest;
- (c) The Campaign cannot be used to offset existing Charges or outstanding amounts due to ViewQwest;

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- (d) The Campaign is non-exchangeable for cash or kind, and are non-refundable and non-transferrable; and
- (e) In the event of a dispute, the Participant's entitlement to the Campaign is subject to the sole discretion and final determination of ViewQwest.

3 General

- 3.1 ViewQwest's General Terms and Conditions and relevant Specific Terms and Conditions shall apply at all times.
- 3.2 All information is correct at the time of print.
- 3.3 In the event of any inconsistency between this Campaign Terms and Conditions and any marketing or promotional material relating to this Campaign, this Campaign Terms and Conditions shall prevail.
- 3.4 ViewQwest reserves the right to revise this Campaign Terms and Conditions (including pricing plans) at its sole discretion with or without prior notice. The Participant's use of the Services will constitute acceptance of this Campaign Terms and Conditions and the amendments thereof.

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